

# Theresa Bloskie

[theresa.bloskie@oldscollege.ca](mailto:theresa.bloskie@oldscollege.ca)

(613)-639-3023

## **Highlights of Qualification**

- Effectively manage client/guest and team relationships,
- Technologically literate, proficient in working with various software applications, e.g. Microsoft Office Word, Excel, Powerpoint, etc.,
- Experience in client service, more specifically working at a cultural heritage museum greeting visitors, answering inquiries, assisting museum curator with display preparation and setup for special events, responsibility for souvenir sales in museum store, etc.,
- Agricultural background, traditional small family farm, hold a Associate Diploma in Agriculture and currently enrolled in the **Bachelor of Applied Science – Agribusiness at Olds College**, and
- Ability to organize, prioritize, work independently as well as in teams, assess and problem solve.

## **Competencies and Skills**

### **Agricultural Knowledge**

- Knowledge of feed rations for cattle and horses
- Exposure to handling livestock, dairy and beef cattle, and horses
- Familiarity of pasture maintenance including rotation, seeding, and fertilizing practices
- Able to perform various veterinary type procedures on livestock such as bandaging, poultice application, and vaccination
- Understand bedding needs of livestock in various locations e.g. outdoor shelters, standing stalls, tie stalls, box stalls, riding arenas
- Understanding of the equine industry and nutritional needs of the performance horse

### **Computer**

- Peer tutored secondary school Grade 10 Computer Tech class requiring knowledge of various software applications and instructional communication
- Proficient in working with Microsoft applications such as Excel, Word, and PowerPoint
- Utilize internet resources for research and applications
- Familiar with both Windows and MacIntosh based operating systems
- Created and composed pamphlets, brochures, etc. utilizing graphics

### **Communication**

- Maintain effective communication in person, or by telephone or email
- Provided information and effectively responded to inquiries related to historical and cultural topics as well as customer service in retail setting
- Establish and maintain open communications with colleagues, volunteers, museum directors, visitors
- Assist visitors of various ages, ethnicities, and abilities
- Conducted tours on an as needed basis and comfortable with public speaking and delivery of presentations

### **Leadership**

- Ability to work independently without direct supervision
- Peer tutored secondary school Grade 10 Computer Tech and Grade 10 Canadian History class

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- Lead of various small scale projects such as accessions of display sets, incoming library resources, etc.
- Trained and oversaw new employees to opening and closing procedures, inventory, sales, cash receipts, etc.
- Developed a procedural guide for other workers to follow
- Managed daily sales receipts and responsible for balancing deposits for the treasurer

## Work Experience

- **Wilno Heritage Park**, summers 2014, 2013, 2012, 2011, 2010, 2009
- **Wilno Tavern**, kitchen staff, summer 2010, 2009

## Education

- **Bachelor of Applied Science: Agribusiness, Olds College**, current, 3<sup>rd</sup> Year
- **Associate Diploma Program in Agriculture, Equine Option, University of Guelph-Kemptville Campus** (2012-2014), including Riding and Instructor preparatory course (2012-2014)
- **Secondary School Diploma**, Madawaska Valley District High School, (2008-2012)

## Certifications

Pro Serve and Smart Serve

Environmental Specialist High Skill Major

Equine Canada, English Rider level 6

Standard First Aid CPR/AED level C

WHMIS training

Barn fire safety training

Equine biosecurity training course

Intro to Radio Operations

Applied Navigation – GPS, map, and compass

Conflict resolution awareness

## Memberships

- Ontario Equestrian Federation
- Ontario Hunter-Jumper Association
- Trillium Hunter-Jumper Association
- Wilno Heritage Society

## Community Involvement

- St. Mary's Chicken Supper, waitressing, cleaning tables, etc.
- Wilno Heritage Park, cleaning flower beds, Kashub Day festivities
- St. Stanislaus Cemetery, light grounds keeping

## References

- Attached

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### **References**

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